

PRIVACY STATEMENT –

New Zealand Firefighters Welfare Society

For more detailed information about our full Privacy Policy please contact or visit our website

We collect personal information from our members, including information about your:

- ▲ name
- ▲ contact information
- ▲ Date of birth
- ▲ Address
- ▲ Bank account Details
- ▲ Credit card Details
- ▲ interactions with us
- ▲ billing or purchase information
- ▲ Names of your direct family members and whanau who will benefit from your membership
- ▲ Your membership numbers
- ▲ Any pre-existing conditions listed on you Healthcare 99 application.

We collect your personal information to:

- ▲ provide and support you with the welfare and Healthcare 99 services that are part of your membership. This is outlined in your membership application and the rules of the society.

We collect your whanau's personal information in order to:

- ▲ Provide support and assistance as required.
- ▲ Pay out our Funeral Benefit if entitled

Besides our staff, we share this information with:

- ▲ Officers or volunteers of the organisation who deliver welfare support. This is only shared with those representatives that have signed – The NZ Firefighters Welfare Security form and is only used for the specific services that you are entitled to as part of your membership contribution.
- ▲ Banking institutions that you have instructed a Direct Debit with for a deduction to our organisation.
- ▲ FENZ payroll.
- ▲ AON New Zealand for any insurance arrangements that the NZFFWS takes from your contributions.
- ▲ Gallagher Bassett for Healthcare 99 enquiries/services.
- ▲ Any service provider we must engage to provide a benefit that can not be organised through the NZFFWS office.

- ▲ All our holiday home booking information, which includes names and phone numbers of those using our homes up to 12 months out - is shared on a weekly basis with our caretakers and Regional Representatives.
- ▲ The following information will be shared monthly with your NZFFWS Region Board representative to ensure they can provide services as required
 - Your name
 - Your contact details
 - Membership number

Providing some information is optional. If you choose not to enter these contact details, this may affect some of the services that we are able to offer and your family.

We keep your information safe by storing it in a secure database, a secure building and on our secure NZFFWS server. Only authorised persons have access to our database.

We will keep your information for the term of your membership. If you resign your membership from the organisation, all information will be archived after seven years. Should you wish to re-join before the archive date - your information will be reinstated from the archives.

After seven years your records will be securely destroyed. Your information will be archived in our data base and all paper records will be disposed of securely.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. This request will be required in writing. The NZFFWS may contact you to confirm proof of identity.

If you would like to ask for a copy of your information, or to have it corrected, please contact us in writing at thesec@firefighters.org.nz or Private Bag 31999, Lower Hutt 5040. Your information will be provided to you in PDF electronic or hard copy.

