

## CONDITIONS OF OCCUPANCY FOR NZ FIREFIGHTERS WELFARE HOLIDAY/CONVALESCENT HOMES

### **1. Who can occupy our properties?**

Only the following persons may occupy holiday/convalescent homes:

(1) Member together with partner, family and/or friends

(2) Partner together with family and/or friends

(3) Agencies that reciprocal agreements are held

a. The member/partner to whom the holiday home/Convalescent home is allocated may not without prior approval of the NZFFWS allow persons other than those shown on the application to stay overnight on the premises.

b. As the NZFFWS must comply with the local authority health requirements, the maximum approved overnight occupancy level shall not be exceeded at any time. The Society reserves the right to order the immediate vacating of the premises if it is satisfied that this requirement has been breached.

c. All holiday homes sleep between 6 to 8 adults. Please visit our website for each holiday homes' bedroom configuration.

d. Holiday homes cannot be sublet.

e. No tents are to be erected on any of the grounds at our homes.

f. No occupied camper vans are to stay on site.

g. Animals are not permitted at any of our holiday homes.

### **2. Booking and cancellation Conditions**

a. The application is accepted and any approval to occupy given strictly based on the details given on the application.

b. Once the credit/debit card is validated, the calendar will indicate the holiday home is no longer available for rental. The key code and other details will be forwarded immediately to the member's email address. For reciprocal users of holiday/convalescent homes, a care deposit may be required.

c. While using the holiday home, the rental receipt and notice of allocation are to be produced to the caretaker or officeholder of the Society on demand.

d. If you wish to cancel any allocated period of occupancy such cancellation must be notified in writing to the NZFFWS. Where less than 28 days' notice is given, unless there are adequate reasons provided to justify otherwise, the payment of the rental in question may not be refunded. The decision will be final. There will be a 50% refund for a cancellation from 29 to 56 days out from the rental period. Any other cancellation will attract a \$25.00 administration fee.

### **3. Booking period**

a. The maximum period any home may be booked for any single booking is 7 consecutive nights. Bookings can be made up to 6 months in advance.

b. If the member occupies a holiday home more than the allocated period and does not vacate the home, the incoming occupant will be accommodated in alternative accommodation at the expense of the overstaying occupant.

#### **4. Care and damage of property**

a. Any damage to the home exterior, interior or equipment may result in the member being charged. All damage needs to be reported in a timely manner to the caretakers or the NZFFWS Office 0800 653 473.

b. Incoming occupants should report any damage they see or concerns they may have regarding the home. Contact can be made to the caretaker or the NZFFWS Office 0800 653 473.

c. Cleaning of the holiday homes is the responsibility of those using it. Occupants must make sure that the home is left clean and tidy. If a lawn mower is provided, the lawns are mowed as necessary before departure. If the holiday home/property is left in a dirty or untidy state, the NZFFWS will arrange commercial cleaners and charge the member concerned with the costs incurred.

d. Smoking/vaping is NOT permitted inside the holiday homes.

#### **5. Health and Safety of occupants in property**

a. If you are unwell or a close contact due to COVID please be sensible and do not use the homes – contact the NZFFWS office 0800 653 473 to discuss your options.

b. NZFFWS Covid Protocol's dictate when linen in homes is to be supplied, to view these protocols please visit our website [www.firefighters.org.nz](http://www.firefighters.org.nz).

c. The NZ Firefighters Welfare Society abides by the Health and Safety work act 2015. Please ensure that you look after yourself, your family and guests Health and Safety. If you have any concerns, please contact the NZFFWS Office 0800 653 473 or the Caretakers.

#### **6. When conditions are not met**

If any of the above conditions are not complied with in full, and adequate and satisfactory explanations not provided the NZFFWS may:

a. Refuse admission to, or require the immediate vacating of the holiday home in question; and/or

b. Determine the future eligibility of the member to receive such accommodation; and/or

c. Decide upon the liability of the member in respect of any additional costs incurred through the member or partner's actions or omissions, these additional costs may be charged against your credit card or other means of payment.

The NZFFWS trusts that you will enjoy your holiday and respect our properties.