

**The younger you are, the cheaper Healthcare 99 is,
and with fewer or no pre-conditions.
Think about joining Healthcare 99 today.**



WELFARE NEWS



Contact Details

December 2018

www.firefighters.org.nz

thesec@firefighters.org.nz

Chairman

Secretary



Keith Nixon

Cell 027 24 80 102
Home (04) 563 6507
Email keithnixon@firefighters.org.nz



Darrel Surman

Cell 021 685 010
Email thesec@firefighters.org.nz

Treasurer

Office



Bruce Jensen

Cell 027 777 9461
Addsmart Ltd (04) 568 2800
Email bruce@addsmart.co.nz



Avalon TV Studio
41 Percy Cameron Street
Office 0800 65 3473
Email thesec@firefighters.org.nz
Web www.firefighters.org.nz

Region 1

Region 4



Darryl Johnston

Blue Watch
Cell 021 321 507
Home (09) 817 7275
Work (09) 836 2716
Email darryltj@hotmail.com



Erroll Tapiki

Blue Watch
Cell 027 286 6194
Work (04) 577 8380
Email erroll.tapiki@fireandemergency.nz



Region 2

Region 5



Jenna Collings

Brown Watch
Cell 027 426 6047
jenna.collings@fireandemergency.nz



Alice Jonathan

Brown Watch
Cell 021 025 68505
Email alice.jonathan010@gmail.com



Region 3

Region 6



Noel Brock

Black Watch
Cell 027 449 8180
Home (06) 844 7702
Work (06) 834 4245
Email noel.brock@gmail.com



Kris Kennett

Green Watch
Cell 021 084 55486
Email kris.kennett@fireandemergency.nz



Keith Nixon
MNZM

UPDATE FROM THE CHAIRMAN

Christmas is not far away so I will take this opportunity to wish everyone a Safe and Joyful Christmas and a Booming 2019.

NZFFWS Reps:

The New Zealand Firefighters Welfare Society relies on people volunteering to put themselves forward as either Station Reps, Area Reps or Regional Reps/Board members.

Without these dedicated volunteers stepping up and giving their time free, the Firefighters Welfare Society would not be able to operate and offer the benefits that members enjoy.

I would like to take the opportunity to thank these people by way of this Newsletter and remind members of the good work these Reps do.

THANK YOU ALL

A Positive Approach - Unified Fire and Emergency NZ:

The NZ Firefighters Welfare Society from its inception has always strived to work hard alongside the management of the NZFS and now FENZ.

A truly Unified Fire and Emergency NZ organisation would be one that is, recognises, supports and ensures those organisations that helped in their own different ways over many decades to create an environment that looks after those personnel and their families whom in turn chose to look after their communities.

The NZ Firefighters Welfare Society has been part of the Fire Service family for a long time.

My hope is that the FENZ Board don't just discard these valued organisations and overlook them with the pressure to unify FENZ within the time frame that have been presented. Since the formation of Fire and Emergency NZ, I feel that the Welfare Society has taken a positive approach.

Malcolm Langdon RIP:

Malcolm passed away on Sunday 14 October 2018. Malcolm was the enthusiastic Region Two Firefighters Welfare Society representative until end of June this year when he retired from that position. He was a Firefighter stationed at Upper Hutt and then the Fire Safety Officer in both Tauranga and Whangarei.

All the best

Keith Nixon MNZM
Chairman

OFFICE HOLIDAY TIMES



The office will be closed from Friday 21 December 2018 and will reopen 7 January 2019. If you have an emergency please contact your local Representative. Their details can be found on our web site www.firefighters.org.nz. The office team would like to wish you and your family a happy Christmas.

Merry Christmas

and a

HAPPY NEW YEAR

PERSONAL CONTACT INFO

Does the Office have your most recent contact details such as email address, physical address, phone number, cell phone number and beneficiary information?

If not, contact the office to update your information or email thesec@firefighters.org.nz or phone 0800 OK FIRE (0800 653 473), or phone 04 567 1768.

REMINDERS

Wifi is now available in all holiday homes.

Per night rate for holiday home rises from \$75 to \$90 a night on Jan 1, 2019.

HOLIDAY HOMES CONDITIONS OF OCCUPANCY

A reminder to all members that are using the holiday homes.

Check in times are 1.00pm. Entry prior to this time is not permitted unless it has been pre-approved with the office prior to your arrival. Even if you check on your phone app and see that the home was not booked the evening before it does not mean that members can go in early. When the houses are free it is a time when caretakers can take regular maintenance checks.

Check out times are 11.00am. Please ensure that you have cleaned the homes by 11.00am and have vacated the premises leaving them clean and tidy. The limited times between members checking out and others checking in is needed so that the homes can be checked over and any issues put right. We have a strict no animals allowed policy in all our holiday homes. Please respect these rules.

firefighters helping firefighters and their families - awahi atu awahi mai o ratou whanau

KEEPING WELL OVER HOLIDAYS



Keeping well over the Christmas Period – there is support for you and your family!

Christmas can be a busy and often a stressful time, and spending time with loved ones or family can be supportive. The NZ Firefighters Welfare Society encourage you to get any additional support you need to help you through the festive season.

Everybody deserves to be well physically and psychologically and Fire and Emergency New Zealand has a number of support services for personnel and their families.

This support is not only available to paid staff and volunteers but also for the whole family, (for example spouse, partner, siblings, parents, children, including those not living with you). This support is not restricted to work related issues, but also for personal and family issues and can be tailored for your individual needs.

Please tell your family about the support available. The NZ Firefighters Welfare Society offers a counselling benefit and will reimburse up to \$500 a year. This benefit is available should additional support be needed outside of what FENZ offers.

For more information about the support service available look on The Portal or ring the numbers below for counselling support:

Region 1,2 and 3: Vitae – 0508 664 981, www.vitae.co.nz

Region 4, 5 & NHQ EAP Services – 0800 327 669, www.eapservices.co.nz

EAP counselling is available 24/7, is confidential and can be accessed face to face and by phone or Skype in remote areas. Also please remember peer support is available nationwide. For more serious concerns, a referral can be made to a psychologist. If you need help or further information about accessing the support services that are right for you and your family or loved ones, please contact your Region's Safety, Health and Well-being Advisor.

PEACE OF MIND

If you want peace of mind and help in paying for any healthcare events that come along, then the NZFF Welfare Society offers a solution for you. Join Healthcare 99. This is not a health insurance policy but a mutual fund that pays you according to a schedule for healthcare costs. Check out the terms and conditions on www.firefighters.org.nz/healthcare-99.

STEPHEN CLARKE - SALES



The last quarter has had a few things on for the Welfare Society. First off was the Memorial Stair Climb at Sky Tower on September the 11th. This was a great event put on by the team at Fire Up events. Being new to the firefighting community, this was quite a humbling event to be part of. We spent part of the day prior with Chief Jonas and Chief Hayden putting the photos around the stairwell in the Sky Tower of all the firefighters who lost their lives in the 9/11 attacks. Each person was someone these chiefs personally knew and brought home the human factor. This also brought to life the scale of what firefighters do and the concept that firefighters are Superman to a lot of people.

It also highlighted to me the need for the Welfare Society to keep pushing to help our members. When talking to a number of people, I asked what they thought about us and why they hadn't joined. The answer was almost always one of two; You guys are great & I haven't got around to it or I didn't think I would need help. While we continue to support and add benefits our growth is the key thing so we can do more. I challenge you to read everything we offer and talk to your work mates about it.

I have been out talking to several brigades and area OIC meetings. It has been great to get the information out to people, often to people who don't know all of what we do. A number of Volunteer Brigades have paid for their members Welfare Society as a benefit of being part of their Brigade. This is a great way to support your brigade members and add value to being part of your brigade. You can also use your FENZ grant money for this. Let me know if you want to explore this.

As part of our plan to grow we are asking you to help us by following our facebook page, use our app and engage with us. We have some amazing prizes to give away to our member as part of releasing our "Discount" tab on our App. By using our app and social media you allow us to continue to improve the benefits we can offer you. With Facebook, if you share your post we can reach more people and grow our network.

Thanks for your help and I hope you have safe and enjoyable Christmas and holiday season.

Stephen Clarke



DO YOU NEED SOME HELP

A reminder to all our members if you are unwell or going into hospital for a planned procedure, please let us know.

We want to be able to support all of our members and families and to do this we need to know what is happening with you.

DISCOUNTS FOR MEMBERS



A "Discount" menu has been added to the latest update of our App which is now available for download. These discounts are available only to members. Once you log in to either the Holiday Homes or Discount menu you are logged into both menu items.

We have been working with FENZ and a couple of buying groups to put together a number of discounts we can pass onto our members. We have put all the discount offers together in one convenient place, in our App. Here you can find out how to claim each discount. These discounts will vary from each supplier, so when you click onto one you will be advised of the offer and how to get it. All offers are based on consumer pricing but a number of them also offer benefits for small to medium businesses. So if you own a business you may be able to get some better pricing using these discount offers.

LIST OF CURRENT DISCOUNTS AVAILABLE

Bay Audiology

- 1/2 price diagnostics test
- 10% off hearing aids

Vodafone - Consumer & Business

To find out what you can save, please email Liam on NZFFWS@vodafone.com

Placemakers - Consumer & Business

- Discounted rates across the board, average 15% off retail
- Further pricing off for annual spend over 15k.

Noel Leemings - Consumer & Business

Great deals everyday nationwide.

Dulux & Guthrie Baron - Consumer & Business

Reduced rates across the board - will match & better by 5% any Resene pricing.

Hire pool

20% off all casual rate pricing

PGG Wrightson

Discounted pricing ranging from 5-30% off retail.

Avis rentals

Set reduced rates, reduced excesses & free airport/ ferry pickup/ drop off

Accor Hotel – Ibis, Mercure, Softel, Novotel & Peppers in NZ + 25 international brands.

Reduced rates, 5-10% off with great bed and breakfast offers

Ideal Electrical

Discount: Compares favourably with trade discount pricing.

Mico Plumbing

Discount: Up to 30% off most products

Office Max

Discount: Up to 20%.

OPSM

Standard eye test and scan special before 31 Dec 2018.

HOW TO BOOK A HOLIDAY HOME

The App for the NZ Firefighters Welfare Society can be found on Google Play or the Apple store with the search NZFFWS – this is free to download

Once you have the app, to book a holiday home or to enter the Discount menu, enter your membership ID and your password. If you are unsure of these please contact the office and the friendly team can provide you with them. Booking a holiday home or accessing a discount voucher is available only to members. Logging into one item, also logs you into the other.

You can book all holiday homes up to 12 months in advance. You can use any of the discounts as often as you wish.

To book a Holiday/Convalescent home on the app:

On the left side select Holiday Homes

Log in details will be saved if you have logged in previously.

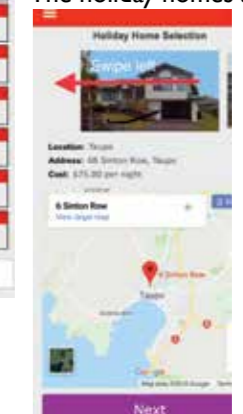
Now you have a choice "Make a booking now," or "View booking history."

If you choose "View booking history," you can view all the bookings you have ever done.



If you choose "Make a booking now"

The holiday homes appear as photos - by swiping left on the first photo you will engage a carousel that shows the next photo of our homes with information including a map underneath each photo. Swipe left again to view the next home.



When you have selected the holiday home you are interested in press the purple **Next** button

A date selection screen appears. Choose the date you wish to book by touching on the screen on the day you wish to stay and touch on as many consecutive dates as you wish. If you make a mistake use the **Clear Section** button and re-enter.

Beneath the **Clear Section** button is a summary of what you have booked. If this isn't correct clear the section or go back.

If all is correct, press the purple **Next** button.

A booking summary will appear. Please check you have booked the correct home with the correct dates. If all is OK you must tick the box "I agree to the privacy policy and terms of occupancy" before you can proceed to check out. Choose back if you are not happy with the booking.

This will take you to the payment checkout screen. Please input your card details and submit. A confirmation payment receipt of your booking will be emailed to the address you have on file with the NZFF Welfare Society